



# Upgrade your Jacuzzi® Spa to the new LTE-SmarTub™ System

Upgrade your Jacuzzi® spa from the old 3G system to the latest LTE-SmarTub™ for better connectivity and features. Follow this simple step-by-step guide!

We hope you're enjoying your Jacuzzi® Spa with the SmartTub™ system.

You may be aware that cellular providers are phasing out 3G services in 2024. This will impact Jacuzzi™ SmartTub™ systems that operate on the 3G service. To avoid interruptions, Spa World recommends upgrading your Jacuzzi® SmartTub™ to the new LTE-compatible SmartTub™.

Read and follow this simple step-by-step guide to learn how to upgrade your Jacuzzi™ Spa with the latest LTE-ready SmartTub™ system.

*This guide is specifically designed for owners of Jacuzzi® spas equipped with the SmartTub™ system who are based in Australia. If you are a Jacuzzi® spa owner living outside of Australia, this particular upgrade may not apply to you. We encourage you to contact your local authorised Jacuzzi® Spa distributor to determine if this upgrade is required in your location.*



Scan or click the QR code to easy access the DIY Guide to replacing the SmartTub™ system on your spa.



[spaworldqr.qrplanet.com/ltesmarttub](http://spaworldqr.qrplanet.com/ltesmarttub)

# Step-by-step guide to upgrading your Jacuzzi® Spa from 3G to the Newest LTE SmartTub™ Model

This comprehensive guide provides step-by-step instructions for upgrading your Jacuzzi® spa's 3G SmartTub™ system to the latest LTE model. It is tailored specifically for Australian spa owners.

Before you begin, here are a few pointers to note:

- *Ensure the spa is completely powered off to avoid any electrical hazards.*
- *Identify the equipment bay which is situated beneath the control panel.*
- *Have a Phillips head screwdriver ready. You can use a drill to speed up the process.*

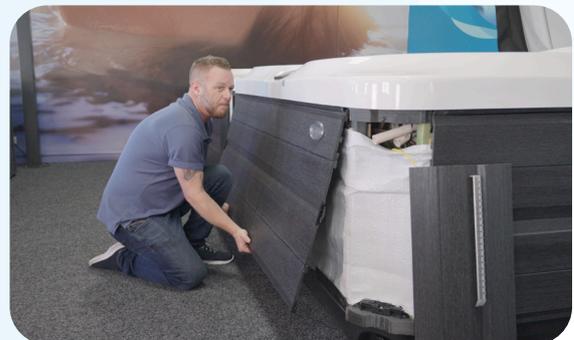
## Step 1: Access the Equipment Bay

- To access the equipment bay, gently pull out the bottom panel of the access door, making sure to leave the cable connected.
- Repeat on the opposite side to fully remove the panel.



## Step 2: Remove the Main Control Cabinet Panel

- Carefully pull the control panel out from its bottom edge.
- Lift the panel upwards and outwards to detach it from the clips holding it in place at the top.



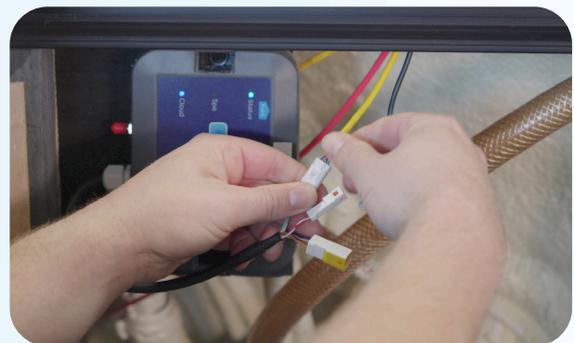
### Step 3: Locate the Existing SmartTub™ Module

- Find the SmartTub™ module, which is located behind heat-resistant packaging. Repeat on the opposite side to fully remove the panel.
- Carefully remove the packaging to gain access to the SmartTub™. side to fully remove the panel.



### Step 4: Disconnect the Old SmartTub™

- Unplug the two connector cables from the SmartTub™ by pressing on their release tabs. Repeat on the opposite side to fully remove the panel.



### Step 5: Remove Mounting Screws

- Using the Phillips head screwdriver or drill, remove the two screws that secure the SmartTub™ in place.



## Step 6: Install the New LTE SmartTub™ Module

- Position the new LTE SmartTub™ module in the same location as the old one.
- Use the previously removed screws to secure the new module.

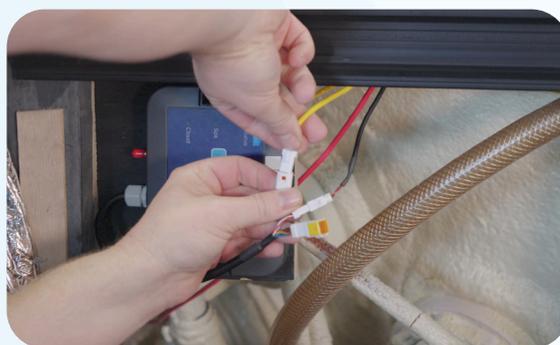


## Step 7: Reconnect Cables

Plug the two cables into their designated slots on the new LTE SmartTub™ module, ensuring a firm connection.

### Important reminders:

- The cable connectors are designed to match their specific counterparts, ensuring each connects to the appropriate connector.
- The third connector is extra and should not be connected to any wires.



## Step 8: Power On and Reconnect the App

- Turn the spa power back on.
- Open the Jacuzzi® app on your mobile device and scan the barcode on the new SmartTub™. The app should now recognise the new module.

### Important reminders:

After scanning the barcode, the app automatically transfers all data and credentials over to the new SmartTub™ unit.



### Step 9: Reassemble and Test

- Replace the thermal packaging in its original place.
- Carefully reinstall the cabinet and corner cabinets, taking care not to pinch any cables.
- Verify that everything is functioning correctly.



### Step 10: Upgrade Complete

Your upgrade is now complete, and you should be able to enjoy your spa with the added features of the new LTE SmartTub™ Module!